

Consent Regarding the Electronic Delivery of Certain Documents

The *Bank Act* requires us to obtain your consent before electronically delivering to you any notices and other documents required by law. For your chequing account with high-interest plan, the following documents will be sent to you electronically:

- My Money Guide (fee schedule)
- Achieving Customer Satisfaction Brochure
- Questions of Privacy Brochure
- What You Need to Know About Coercive Tied Selling Brochure
- Financial Services Agreement

Other documents may also be sent to you electronically. Please note that you are responsible for printing and keeping copies of these records.

By clicking "I agree" below, you designate the email address associated to your chequing account with high-interest plan as the online communication means for receiving chosen electronic documents. In addition, upon agreeing, you certify that you have read and understood the terms and conditions herein and agree to be bound by them. Your consent shall thereby take effect immediately. It is your responsibility to notify the Bank of any change, including to your home address and/or email address.

We reserve the right to send documents in a paper form should we be unable to send them electronically, if we have a reason to believe you have not received said documents or in any other circumstance where the Bank feels it is appropriate to do so.

However, if you no longer wish to receive documents electronically or if you wish to update the email associated with your account, please contact the Laurentian Bank by phone by dialling 514-522-6345 or 1-888-823-7337 (toll-free).

Upon notification to cease electronic delivery, the Bank will send your documents by regular mail.

We recommend that you print a copy of this document for your files. Alternatively, you may access this document in the <https://www.banquelaurentienne.ca/FADOQmore/> website under "Documentation".